



AAT Caseload Report

For the period 1 July 2023 to 31 December 2023

Division/Caseload	Lodgements	Finalisations	On hand at period end	Proportion of applications finalised within 12 months of lodgement	Median time to finalise (weeks) ¹	Proportion of applications in relation to which decision under review changed ²
Freedom of Information	54	46	174	57%	29	17%
General	2,101	2,090	2,645	75%	22	35%
Australian citizenship	268	247	269	79%	19	28%
Centrelink (2nd review)	606	559	655	82%	20	33%
Visa-related decisions relating to character	207	268	126	88%	11	56%
Workers' Compensation	675	653	1,242	60%	43	38%
Other	345	363	353	79%	14	19%
Migration & Refugee	11,591	9,398	56,789	32%	107	29%
Migration	6,852	6,122	15,173	33%	85	39%
Refugee	4,739	3,276	41,616	29%	171	11%
National Disability Insurance Scheme	2,160	2,125	2,873	76%	26	76%
Security	1	3	29	0%	101	0%
Small Business Taxation	124	158	644	62%	32	49%
Social Services & Child Support	4,627	5,592	2,500	>99%	18	29%
Centrelink (1st review)	3,644	4,476	1,842	>99%	17	27%
Child Support	890	969	610	>99%	20	37%
Paid Parental Leave	93	147	48	>99%	21	16%
Taxation & Commercial	409	497	1,520	57%	44	37%
Taxation	356	426	1,421	52%	51	41%
Other	53	71	99	69%	29	13%
Veterans' Appeals	66	72	164	46%	55	26%
AAT	21,133	19,981	67,338	61%³	30	35%

¹Median time to finalise is measured in weeks from lodgement to finalisation.

²These figures relate to applications for review of decision and do not include other types of applications that may be made under the AAT Act or related legislation. The decision under review is treated as having been changed if the Tribunal varies or sets aside the decision or remits the matter to the decision-maker for reconsideration by way of a decision under section 43 of the *Administrative Appeals Tribunal Act 1975* (AAT Act) or section 349 or 415 of the *Migration Act 1958* or by way of a decision made in accordance with terms of agreement reached by the parties under section 34D or 42C of the AAT Act.

³The [Portfolio Budget Statement](#) for the AAT sets out a performance criterion target of 75% of applications finalised within 12 months of lodgement.

Note: This report has been produced for publication on the Administrative Appeals Tribunal (AAT) website. For re-publication or other use, please contact the Report.RequestsMailbox@aat.gov.au to discuss intended use and ensure the accurate representation and communication of these figures. Figures may vary slightly between reports due to data changes that may occur between when reports are run.