



AAT Caseload Report

For the period 1 July 2023 to 29 February 2024

Division/Caseload	Lodgements	Finalisations	On hand at period end	Proportion of applications finalised within 12 months of lodgement	Median time to finalise (weeks) ¹	Proportion of applications in relation to which decision under review changed ²
Freedom of Information	63	76	153	62%	37	14%
General	2,756	2,672	2,726	75%	21	34%
Australian citizenship	369	313	304	80%	20	27%
Centrelink (2nd review)	774	721	662	83%	20	32%
Visa-related decisions relating to character	248	332	109	88%	11	56%
Workers' Compensation	902	822	1,301	59%	44	37%
Other	463	484	350	80%	12	17%
Migration & Refugee	15,192	12,907	56,888	32%	111	29%
Migration	8,781	7,982	15,240	35%	82	40%
Refugee	6,411	4,925	41,648	27%	192	12%
National Disability Insurance Scheme	2,613	2,774	2,677	76%	25	75%
Security	1	4	28	25%	90	0%
Small Business Taxation	150	234	597	63%	32	49%
Social Services & Child Support	6,020	7,211	2,297	>99%	17	29%
Centrelink (1st review)	4,710	5,770	1,635	>99%	16	28%
Child Support	1,195	1,257	629	>99%	20	38%
Paid Parental Leave	115	184	33	99%	20	17%
Taxation & Commercial	523	567	1,560	58%	42	36%
Taxation	444	480	1,451	53%	48	40%
Other	79	87	109	70%	29	14%
Veterans' Appeals	82	102	152	42%	57	27%
AAT	27,400	26,547	67,078	60%³	31	35%

¹Median time to finalise is measured in weeks from lodgement to finalisation.

²These figures relate to applications for review of decision and do not include other types of applications that may be made under the AAT Act or related legislation. The decision under review is treated as having been changed if the Tribunal varies or sets aside the decision or remits the matter to the decision-maker for reconsideration by way of a decision under section 43 of the *Administrative Appeals Tribunal Act 1975* (AAT Act) or section 349 or 415 of the *Migration Act 1958* or by way of a decision made in accordance with terms of agreement reached by the parties under section 34D or 42C of the AAT Act.

³The [Portfolio Budget Statement](#) for the AAT sets out a performance criterion target of 75% of applications finalised within 12 months of lodgement.

Note: This report has been produced for publication on the Administrative Appeals Tribunal (AAT) website. For re-publication or other use, please contact the Report.RequestsMailbox@aat.gov.au to discuss intended use and ensure the accurate representation and communication of these figures. Figures may vary slightly between reports due to data changes that may occur between when reports are run.