



AAT Caseload Report

For the period 1 July 2023 to 31 May 2024

Division/Caseload	Lodgements	Finalisations	On hand at period end	Proportion of applications finalised within 12 months of lodgement	Median time to finalise (weeks) ¹	Proportion of applications in relation to which decision under review changed ²
Freedom of Information	116	105	177	62%	37	17%
General	3,721	3,597	2,788	75%	23	32%
Australian citizenship	494	436	308	81%	19	28%
Centrelink (2nd review)	1,043	971	681	84%	21	29%
Visa-related decisions relating to character	308	418	98	86%	11	56%
Workers' Compensation	1,223	1,126	1,322	58%	44	34%
Other	653	646	379	81%	12	16%
Migration & Refugee	26,113	21,195	59,543	29%	131	26%
Migration	15,374	10,957	18,860	35%	80	41%
Refugee	10,739	10,238	40,683	21%	234	9%
National Disability Insurance Scheme	3,593	3,677	2,754	77%	26	75%
Security	2	31	2	3%	115	0%
Small Business Taxation	205	308	577	66%	32	46%
Social Services & Child Support	8,025	9,711	1,803	>99%	15	29%
Centrelink (1st review)	6,269	7,748	1,216	>99%	14	28%
Child Support	1,605	1,738	559	>99%	19	37%
Paid Parental Leave	151	225	28	>99%	19	16%
Taxation & Commercial	713	812	1,511	54%	45	38%
Taxation	609	694	1,407	51%	52	41%
Other	104	118	104	63%	32	19%
Veterans' Appeals	126	141	157	43%	57	29%
AAT	42,614	39,577	69,312	56%³	38	32%

¹Median time to finalise is measured in weeks from lodgement to finalisation.

²These figures relate to applications for review of decision and do not include other types of applications that may be made under the AAT Act or related legislation. The decision under review is treated as having been changed if the Tribunal varies or sets aside the decision or remits the matter to the decision-maker for reconsideration by way of a decision under section 43 of the *Administrative Appeals Tribunal Act 1975* (AAT Act) or section 349 or 415 of the *Migration Act 1958* or by way of a decision made in accordance with terms of agreement reached by the parties under section 34D or 42C of the AAT Act.

³The [Portfolio Budget Statement](#) for the AAT sets out a performance criterion target of 75% of applications finalised within 12 months of lodgement.

Note: This report has been produced for publication on the Administrative Appeals Tribunal (AAT) website. For re-publication or other use, please contact the Report.RequestsMailbox@aat.gov.au to discuss intended use and ensure the accurate representation and communication of these figures. Figures may vary slightly between reports due to data changes that may occur between when reports are run.