



AAT Caseload Report

For the period 1 July 2020 to 31 January 2021

Division/Caseload	Lodgements	Finalisations	On hand at period end	Proportion of applications finalised within 12 months of lodgement	Median time to finalise (weeks) ¹	Proportion of applications in relation to which decision under review changed ²
Freedom of Information	54	31	102	42%	70	16%
General	2,840	3,079	3,748	74%	27	30%
Australian citizenship	432	409	599	78%	28	28%
Centrelink (2nd review)	1,076	1,155	1,111	83%	23	23%
Visa-related decisions relating to character	242	269	137	90%	11	33%
Workers' Compensation	690	717	1,482	51%	51	38%
Other	400	529	419	74%	25	33%
Migration & Refugee	8,561	12,760	59,104	21%	92	31%
Migration	2,311	10,213	28,308	17%	91	38%
Refugee	6,250	2,547	30,796	35%	103	5%
National Disability Insurance Scheme	874	782	1,011	86%	24	60%
Security	11	2	17	50%	66	50%
Small Business Taxation	365	250	434	90%	8	23%
Social Services & Child Support	7,799	7,191	2,869	>99%	8	21%
Centrelink (1st review)	6,376	5,814	2,200	>99%	8	19%
Child Support	1,291	1,250	632	98%	9	35%
Paid Parental Leave	132	127	37	>99%	8	6%
Taxation & Commercial	432	592	1,154	52%	48	29%
Taxation	371	502	1,000	46%	56	29%
Other	61	90	154	70%	37	32%
Veterans' Appeals	116	131	219	60%	38	27%
AAT	21,052	24,818	68,658	54%³	45	29%

¹Median time to finalise is measured in weeks from lodgement to finalisation.

²These figures relate to applications for review of decision and do not include other types of applications that may be made under the AAT Act or related legislation. The decision under review is treated as having been changed if the Tribunal varies or sets aside the decision or remits the matter to the decision-maker for reconsideration by way of a decision under section 43 of the *Administrative Appeals Tribunal Act 1975* (AAT Act) or section 349 or 415 of the *Migration Act 1958* or by way of a decision made in accordance with terms of agreement reached by the parties under section 34D or 42C of the AAT Act.

³The [Portfolio Budget Statement](#) for the AAT sets out a performance criterion target of 75% of applications finalised within 12 months of lodgement.

Note: This report has been produced for publication on the Administrative Appeals Tribunal (AAT) website. For re-publication or other use, please contact the Report.RequestsMailbox@aat.gov.au to discuss intended use and ensure the accurate representation and communication of these figures. Figures may vary slightly between reports due to data changes that may occur between when reports are run.