# AAT Caseload Report

For the period 1 July 2019 to 30 June 2020

<table>
<thead>
<tr>
<th>Division/Caseload</th>
<th>Lodgements</th>
<th>Finalisations</th>
<th>On hand at period end</th>
<th>Proportion of applications finalised within 12 months of lodgement</th>
<th>Median time to finalise (weeks)¹</th>
<th>Proportion of applications in relation to which decision under review changed²</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freedom of Information</td>
<td>55</td>
<td>62</td>
<td>62</td>
<td>34%</td>
<td>119</td>
<td>10%</td>
</tr>
<tr>
<td>General</td>
<td>5,584</td>
<td>5,594</td>
<td>3,956</td>
<td>78%</td>
<td>24</td>
<td>29%</td>
</tr>
<tr>
<td>Australian citizenship</td>
<td>815</td>
<td>706</td>
<td>575</td>
<td>82%</td>
<td>23</td>
<td>27%</td>
</tr>
<tr>
<td>Centrelink (2nd review)</td>
<td>2,167</td>
<td>2,081</td>
<td>1,173</td>
<td>89%</td>
<td>20</td>
<td>21%</td>
</tr>
<tr>
<td>Visa-related decisions relating to character</td>
<td>339</td>
<td>309</td>
<td>145</td>
<td>90%</td>
<td>11</td>
<td>36%</td>
</tr>
<tr>
<td>Workers’ Compensation</td>
<td>1,242</td>
<td>1,345</td>
<td>1,503</td>
<td>52%</td>
<td>51</td>
<td>36%</td>
</tr>
<tr>
<td>Other</td>
<td>1,021</td>
<td>1,153</td>
<td>560</td>
<td>84%</td>
<td>18</td>
<td>35%</td>
</tr>
<tr>
<td>Migration &amp; Refugee</td>
<td>29,976</td>
<td>26,402</td>
<td>63,305</td>
<td>28%</td>
<td>82</td>
<td>26%</td>
</tr>
<tr>
<td>Migration</td>
<td>18,690</td>
<td>21,517</td>
<td>36,205</td>
<td>28%</td>
<td>79</td>
<td>30%</td>
</tr>
<tr>
<td>Refugee</td>
<td>11,286</td>
<td>4,885</td>
<td>27,100</td>
<td>25%</td>
<td>109</td>
<td>7%</td>
</tr>
<tr>
<td>National Disability Insurance Scheme</td>
<td>1,780</td>
<td>1,527</td>
<td>922</td>
<td>90%</td>
<td>18</td>
<td>65%</td>
</tr>
<tr>
<td>Security</td>
<td>5</td>
<td>5</td>
<td>8</td>
<td>40%</td>
<td>66</td>
<td>0%</td>
</tr>
<tr>
<td>Small Business Taxation</td>
<td>274</td>
<td>75</td>
<td>318</td>
<td>100%</td>
<td>13</td>
<td>40%</td>
</tr>
<tr>
<td>Social Services &amp; Child Support</td>
<td>15,713</td>
<td>16,749</td>
<td>2,239</td>
<td>&gt;99%</td>
<td>9</td>
<td>22%</td>
</tr>
<tr>
<td>Centrelink (1st review)</td>
<td>13,040</td>
<td>13,937</td>
<td>1,628</td>
<td>&gt;99%</td>
<td>8</td>
<td>19%</td>
</tr>
<tr>
<td>Child Support</td>
<td>2,432</td>
<td>2,569</td>
<td>578</td>
<td>&gt;99%</td>
<td>13</td>
<td>36%</td>
</tr>
<tr>
<td>Paid Parental Leave</td>
<td>241</td>
<td>243</td>
<td>33</td>
<td>100%</td>
<td>7</td>
<td>4%</td>
</tr>
<tr>
<td>Taxation &amp; Commercial</td>
<td>797</td>
<td>904</td>
<td>1,320</td>
<td>62%</td>
<td>36</td>
<td>42%</td>
</tr>
<tr>
<td>Taxation</td>
<td>577</td>
<td>719</td>
<td>1,142</td>
<td>56%</td>
<td>41</td>
<td>45%</td>
</tr>
<tr>
<td>Other</td>
<td>220</td>
<td>185</td>
<td>178</td>
<td>75%</td>
<td>27</td>
<td>30%</td>
</tr>
<tr>
<td>Veterans’ Appeals</td>
<td>194</td>
<td>287</td>
<td>230</td>
<td>52%</td>
<td>49</td>
<td>32%</td>
</tr>
<tr>
<td>AAT</td>
<td>54,378</td>
<td>51,605</td>
<td>72,360</td>
<td>59%³</td>
<td>31</td>
<td>26%</td>
</tr>
</tbody>
</table>

¹Median time to finalise is measured in weeks from lodgement to finalisation.

²These figures relate to applications for review of decision and do not include other types of applications that may be made under the AAT Act or related legislation. The decision under review is treated as having been changed if the Tribunal varies or sets aside the decision or remits the matter to the decision-maker for reconsideration by way of a decision under section 43 of the Administrative Appeals Tribunal Act 1975 (AAT Act) or section 349 or 415 of the Migration Act 1958 or by way of a decision made in accordance with terms of agreement reached by the parties under section 34D or 42C of the AAT Act.

³The Portfolio Budget Statement for the AAT sets out a performance criterion target of 75% of applications finalised within 12 months of lodgement.

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