

APPENDIX 9: OTHER REPORTING REQUIREMENTS

ADVERTISING AND MARKET RESEARCH

Urbis Pty Ltd was paid \$79,422.75 (inclusive of GST) in 2011–12 to conduct a user satisfaction study. Further details of the study are set out in Chapter 4 of this annual report.

The Tribunal did not undertake any advertising campaigns in 2011–12.

Non-campaign advertising expenditure of \$13,949.97 (inclusive of GST) was paid to Adcorp Australia for advertising employment vacancies in 2011–12.

Table A9.1 shows the amounts paid for non-campaign advertising in the past three reporting periods.

TABLE A9.1 TRENDS IN NON-CAMPAIGN ADVERTISING EXPENDITURE

YEAR	ORGANISATION	COST (INCLUSIVE OF GST)
2009–10	Adcorp Australia	\$16,661.07
2010–11	Adcorp Australia	\$2,428.14 ^a
2011–12	Adcorp Australia	\$13,949.97

^a This figure differs from the figure given in the 2010–11 Annual Report. The correct figure was not included in that report.

ECOLOGICALLY SUSTAINABLE DEVELOPMENT AND ENVIRONMENTAL PERFORMANCE

The Tribunal is a review body and therefore does not administer policy that has a major effect on the environment. The Tribunal gives consideration to the principles of ecologically sustainable development when arranging new leases and refurbishments. No leases or refurbishments were due in 2011–12.

The Tribunal limits its impact on the environment in day-to-day administrative functions by implementing simple staff-based measures such as switching off lights, recycling office waste and encouraging leasing of vehicles with a high Green rating. The Tribunal also participates in awareness raising activities such as Earth Hour.

TABLE A9.2 ENVIRONMENTAL PERFORMANCE REPORTING

THEME	STEPS TAKEN TO REDUCE EFFECT	MEASURES TO REVIEW AND IMPROVE REDUCING THE EFFECT
Energy efficiency	<p>Asking staff to switch off lights when offices and meeting rooms are not in use.</p> <p>Energy ratings of office machines are a consideration when replacement is necessary.</p>	General energy consumption across all registries fell by two per cent during the reporting year.
Vehicles	Ensuring that the average Green rating of the Tribunal's leased vehicles is as high as possible.	All but one of the Tribunal's seven leased vehicles (as at 30 June 2012) has a Green rating greater than 10. Two are hybrid vehicles with a rating of 17.5. Petrol consumption across the Tribunal fell during the reporting year due to a decrease in the fleet size.
Waste	Using office waste recycling schemes.	All registries recycle paper. Two registries also recycle glass, plastics and metals, and two other registries recycle toner cartridges. A new recycling scheme in the Adelaide Registry includes paper, commingled, organic and battery materials. As the Tribunal uses whole-of-building recycling schemes, separate data on recycling quantities is not currently available.
Water	The Tribunal installs water saving devices such as dual-flush cisterns and waterless urinals in any updates to premises.	The Tribunal is not able to access data on water consumption in each of its tenancies, as there are no separate water meters.

GRANTS PROGRAMS

The Tribunal does not administer any grants programs.

CHANGES TO DISABILITY REPORTING IN ANNUAL REPORTS

Since 1994, Commonwealth departments and agencies have reported on their performance as policy adviser, purchaser, employer, regulator and provider under the Commonwealth Disability Strategy. In 2007–08, reporting on the employer role was transferred to the Australian Public Service Commission's *State of the Service Report* and the *APS Statistical Bulletin*. These reports are available at www.apsc.gov.au. From 2010–11, departments and agencies have no longer been required to report on these functions.

The Commonwealth Disability Strategy has been overtaken by a new National Disability Strategy which sets out a ten year national policy framework for improving life for Australians with disability, their families and carers. A high level report to track progress for people with disability at a national level will be produced by the Standing Council on Community, Housing and Disability Services to the Council of Australian Governments, and will be available at www.fahcsia.gov.au.

The Social Inclusion Measurement and Reporting Strategy agreed by the Government in December 2009, will also include some reporting on disability matters in its regular *How Australia is Faring* report and, if appropriate, in strategic change indicators in agency annual reports. More detail on social inclusion can be found at www.socialinclusion.gov.au.