



Administrative
Appeals
Tribunal

**ANNUAL
REPORT
2010-11**

This report

An electronic version of this annual report is on the Tribunal's website, www.aat.gov.au/Publications/AnnualReport.htm. More information about the Tribunal is on the Tribunal's website, www.aat.gov.au.

Photos: front cover: Dale Mann, back cover: Leighton Hutchinson.

© Commonwealth of Australia 2011



With the exception of the Commonwealth Coat of Arms and any third party material, this work is licensed under a Creative Commons Attribution 3.0 Australia licence (<http://creativecommons.org/licenses/by/3.0/au/deed.en>).

To the extent that copyright subsists in third party material, it remains with the original owner and permission may be required to reuse the material.

The terms under which the Coat of Arms can be used are detailed on the following website: <http://www.itsanhonour.gov.au/coat-arms/>.

Enquiries regarding the licence, any use of this work, or any other queries about this report are welcome at:

Registrar
Principal Registry
Administrative Appeals Tribunal
GPO Box 9955
SYDNEY NSW 2001

Tel: 02 9391 2491
Fax: 02 9391 2578
Email: principal.registry@aat.gov.au

ISSN 1035-3161

Designed by ZOO

Printed by Union Offset.




The Hon Robert McClelland MP
Attorney-General
Parliament House
CANBERRA ACT 2600

15 September 2011

My dear Attorney-General,

In accordance with section 24R of the *Administrative Appeals Tribunal Act 1975*, I present to you the annual report of the Administrative Appeals Tribunal covering the Tribunal's operations for the year ended 30 June 2011.

yours faithfully,


GARRY DOWNES

CONTENTS

Chapter 1	
The year in review	1
Chapter 2	
Overview of the Tribunal	7
Chapter 3	
Our performance	17
Chapter 4	
Our users and our partners	31
Chapter 5	
Our people and our organisation	39
Financial Statements	51
Appendixes	95
Appendix 1: Members of the Tribunal	96
Appendix 2: Staff of the Tribunal	123
Appendix 3: Applications, outcomes, listings and appeals statistics	125
Appendix 4: Resourcing Tables	139
Appendix 5: Application fees	141
Appendix 6: Changes to jurisdiction	143
Appendix 7: Decisions of interest	147
Appendix 8: Freedom of information	156
Appendix 9: Speeches, articles and other activities	158
Appendix 10: Consultancies and other reporting requirements	163
Endmatter	165
Glossary	166
List of requirements	169
Index	172

TABLE OF FIGURES

Table 2.1	Tribunal membership, 30 June 2011	9
Table 2.2	Executive Deputy Presidents, 30 June 2011	11
Figure 2.3	Administrative structure of the Tribunal at 30 June 2011	12
Figure 2.4	Case management process	14
Chart 3.1	Applications lodged, finalised and current at 30 June	18
Chart 3.2	Applications lodged, finalised and current in 2010–11 – by jurisdiction	19
Chart 3.3	Applications lodged, finalised and current – social security	19
Chart 3.4	Applications lodged, finalised and current – veterans' affairs	20
Chart 3.5	Applications lodged, finalised and current – workers' compensation	21
Chart 3.6	Applications lodged, finalised and current – taxation	21
Table 3.7	Performance standards and results, 2010–11	22
Table 3.8	Performance against time standards	23
Table 3.9	Percentage of applications finalised within 12 months	24
Table 3.10	Time standard for Small Taxation Claims Tribunal	24
Table 3.11	Complaints to the Tribunal	27
Table 3.12	Issues raised in complaints to the Tribunal	27
Table 3.13	Service standards	28
Table 3.14	Applications relating to warrants, controlled operations and other functions considered by Tribunal members	29
Table 3.15	Examinations held under the <i>Proceeds of Crime Act 2002</i>	29
Figure 5.1	OH&S management structure	45
Table 5.2	Notifiable incidents	46
Table 5.3	Total actual expenditure on consultancy contracts	48
Table A2.1	Employment by registry, 30 June 2011	123
Table A2.2	Equal employment opportunity data, 30 June 2011	123
Table A2.3	Employment status, 30 June 2011	124
Table A3.1	Applications lodged and applications finalised, 2010–11	126
Chart A3.2	Applications lodged, by state and territory	131
Chart A3.3	Applications finalised, by state and territory	132
Table A3.4	Percentage of applications finalised without a hearing	132
Table A3.5	Outcomes of applications for review of a decision finalised in 2010–11	133
Chart A3.6	Applications current at 30 June 2011, by state and territory	135
Table A3.7	Alternative dispute resolution processes, interlocutory hearings and hearings conducted by the Tribunal	135

Table A3.8	Constitution of tribunals for hearings	136
Table A3.9	Appeals against decisions of the Tribunal, by jurisdiction	136
Table A3.10	Outcomes of appeals from Tribunal decisions — by jurisdiction	137
Table A4.1	Tribunal resource statement – 2010-11	139
Table A4.2	Expenses and Resources for Outcome	140
Table A5.1	Revenue summary: total, refunded and forgone	142
Table A5.2	No fee or reduced fee paid	142
Table A5.3	Applications where no fee payable for multiple applications for the same applicant	142
Table A6.1	New jurisdiction	143
Table A6.2	Amended jurisdiction	144
Table A6.3	Jurisdiction removed	146
Table A9.1	Speeches and presentations	158
Table A9.2	Professional development and other activities	161
Table A9.3	Articles and other publications	162
Table A10.1	Consultancy services let during 2010–11	163
Table A10.2	Trends in consultancy services let	163
Table A10.3	Environmental performance reporting	164

