GETTING TO THE BRISBANE REGISTRY

The AAT’s Brisbane Registry is on level 6, 295 Ann Street, near the corner of Creek Street.

Car parking

Parking stations:

- Cornerstone Parking – Terrica Place at 140 Creek Street (entry from Adelaide Street, same building as the AAT). Accessible parking is available.
- Secure Parking – Post Office Square at 223-235 Adelaide Street (entry from Adelaide Street, 120 metres). Accessible parking is available.
- Brisbane City Council Car Park at 136 Wickham Terrace (entry from Turbot Street, 260 metres). Accessible parking is available.
- Secure Parking – Turbot Street Car Park at 179 Turbot Street (entry from Turbot Street, 400 metres). Accessible parking is available.

Street parking:

There is no metered street parking in close proximity to the AAT.
Public Transport
Visit www.translink.com.au to find the most suitable public transport route for you.

Trains: The nearest train station is Central station (61 metres).
Buses: Bus stops are located along Ann Street and Adelaide Street.
Taxis: There is a small accessible taxi rank on Ann Street outside Central Station and a larger one on Creek Street between Adelaide Street and Queen Street. There is a taxi pick-up zone at the front entrance of 295 Ann Street.

Access
From Ann Street: Ramp access via the main entry.

Accessible facilities
Toilet: Level 6.
Hearing impairment: Contact us to make arrangements.

Registry hours
Monday to Friday 8.30 am to 5.00 pm.

Contact us
Tel: 1800 228 333
Email: ssccsdvision@aat.gov.au for Centrelink (first tier) and child support cases
      mrdvision@aat.gov.au for migration and refugee cases
      generalreviews@aat.gov.au for all other types of cases
Fax: 07 3052 3069 (Migration and Refugee Division) and 07 3052 3001 (All other divisions)
Post: GPO Box 9955, Brisbane, QLD 4001

Daily listings
The times and locations of conferences, hearings and other daily case events are available at www.aat.gov.au/dailylistings.htm.

If you have a hearing or speech impairment
Call us through the National Relay Service.
TTY: call 133 677, then ask for 1800 228 333
Internet relay: connect to the NRS, then ask for 1800 228 333
Speak and Listen (speech-to-speech relay): call 1300 555 727, then ask for 1800 228 333
SMS relay: call 0423 677 767, then ask for 1800 228 333
Video relay: choose the available NRS video relay contact on Skype, then ask for 1800 228 333

For non-English speakers
Call the Translating and Interpreting Service on 131 450 and ask them to call us.