

Additional caseload statistics

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Table 1: Applications lodged and applications finalised, 2022–23

	APPLICATIONS LODGED		APPLICATIONS FINALISED	
	No	% of total	No	% of total
APPLICATIONS FOR REVIEW OF DECISIONS UNDER COMMONWEALTH LAWS – BY AUSTRALIAN GOVERNMENT PORTFOLIO				
AGRICULTURE , WATER AND THE ENVIRONMENT				
Agricultural and veterinary chemicals	1		2	
Biosecurity	1		1	
Environment protection and biodiversity	1		4	
Export and import control	1		0	
Fisheries	1		1	
Hazardous waste	0		1	
Subtotal	5	<1%	9	<1%
ATTORNEY-GENERAL'S				
Archives (other than decisions relating to ASIO records)	83		3	
Bankruptcy	11		6	
Fair entitlements guarantee	5		7	
Freedom of information	53		69	
Marriage celebrants	2		1	
Personal property securities	2		3	
Privacy	7		3	
<i>Safety, Rehabilitation and Compensation Act 1988</i>	1,138		1,235	
Seafarers rehabilitation and compensation	37		24	
Waiver of fees in courts	2		2	
Subtotal	1,340	3%	1,353	3%
DEFENCE				
Decisions under defence acts, regulations or determinations	2		2	
Defence Force retirement and death benefits	2		2	
Subtotal	4	<1%	4	<1%
EDUCATION, SKILLS AND EMPLOYMENT				
Child care services/registered carers	3		12	
Education services for overseas students	14		7	
Higher Education Loan Program/VET Student Loans	113		105	
Mutual recognition of occupations	31		32	
National vocational education and training regulation	18		17	
School education	1		1	
Tertiary education quality and standards	0		3	
Trans-Tasman mutual recognition	6		2	
Subtotal	186	<1%	179	<1%
FINANCE				
Electoral matters	1		8	
Subtotal	1	<1%	8	<1%
FOREIGN AFFAIRS AND TRADE				
Export market development grants	5		7	
Passports	14		7	
Subtotal	19	<1%	14	<1%

	APPLICATIONS LODGED		APPLICATIONS FINALISED	
	No	% of total	No	% of total
HEALTH				
Aged care	28		28	
Medicare	9		12	
Narcotic drugs	0		2	
Pharmacists	4		5	
Private health insurance	1		0	
Therapeutic goods	5		1	
Subtotal	47	<1%	48	<1%
HOME AFFAIRS				
ASIO security assessments	2		7	
Aviation and maritime transport security	9		11	
Background checking	2		1	
Citizenship	453		571	
Customs	14		20	
Migration agent registration	1		8	
Visa-related decisions	19,491		21,178	
Subtotal	19,972	49%	21,796	51%
INDUSTRY, SCIENCE, ENERGY AND RESOURCES				
Industry research and development	4		16	
Innovation Australia	0		1	
Patents, designs and trade marks	0		1	
Subtotal	4	<1%	18	<1%
INFRASTRUCTURE, TRANSPORT, REGIONAL DEVELOPMENT AND COMMUNICATIONS				
Civil aviation	11		12	
Communications and media	3		2	
Motor vehicle standards	4		2	
Tax offset for films	4		2	
Subtotal	22	<1%	18	<1%
PRIME MINISTER AND CABINET				
Aboriginal corporations, councils and associations	1		2	
Subtotal	1	<1%	2	<1%
SOCIAL SERVICES				
Centrelink (first review and second review)	11,042		10,136	
Child support (first review and second review)	2,185		2,162	
National Disability Insurance Scheme	4,271		5,604	
National rental affordability scheme	0		4	
Paid parental leave (first review and second review)	312		229	
Subtotal	17,810	43%	18,135	42%
TREASURY				
Auditors and liquidators registration	2		1	
Business names registrations	3		4	
Charities and not-for-profit entities	2		2	
Consumer credit	2		1	
Corporations and financial services	27		25	
Insurance and superannuation	3		2	
Tax agents	30		18	
Taxation	1095		580	
Subtotal	1,164	3%	633	1%

	APPLICATIONS LODGED		APPLICATIONS FINALISED	
	No	% of total	No	% of total
VETERANS' AFFAIRS				
<i>Military Rehabilitation and Compensation Act 2004</i>	29		29	
<i>Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988</i>	73		100	
Veterans' entitlements	64		50	
Subtotal	166	<1%	179	<1%
SUBTOTAL for PORTFOLIOS	40,741	99%	42,396	99%
APPLICATIONS UNDER THE ADMINISTRATIVE APPEALS TRIBUNAL ACT – OTHER				
Applications for extension of time without application for review	103		98	
Applications relating to decisions about AAT application fees	3		4	
Applications relating to decisions not subject to AAT review	190		189	
Application under the AAT Act relating to a finalised case	0		0	
Subtotal	296	<1%	291	<1%
TOTAL^a	41,037	100%	42,687	100%

^a Percentages may not total 100% due to rounding.

Note: Lodged and finalised cases only includes if a case is registered by the portfolio listing.

Table 2: Applications lodged, 2022–23 – Number by applicant location

DIVISION/CASELOAD	NSW	VIC	QLD	WA	SA	TAS	ACT	NT	OTHER^a	Total
Freedom of Information	61	13	5	4	12	0	46	1	1	143
General	1,262	1,111	537	365	255	51	187	14	155	3,937
<i>Australian citizenship</i>	144	152	44	47	19	1	7	1	38	453
<i>Centrelink (2nd review)</i>	286	362	184	96	103	26	20	5	64	1,146
<i>Visa-related decisions relating to character</i>	174	64	74	91	11	1	0	0	20	435
<i>Workers' compensation</i>	404	342	126	67	69	15	145	4	3	1,175
<i>Other</i>	254	191	109	64	53	8	15	4	30	728
Migration and Refugee	7,503	6,643	1,652	1,699	619	89	249	108	488	19,050
<i>Migration</i>	3,380	2,836	1,034	841	396	73	136	78	484	9,258
<i>Refugee</i>	4,123	3,807	618	858	223	16	113	30	4	9,792
National Disability Insurance Scheme	1,169	1,142	960	329	470	99	76	23	3	4,271
Security	0	1	0	0	1	0	0	0	0	2
Small Business Taxation	130	142	94	24	13	12	0	2	0	417
Social Services and Child Support	3,575	3,031	2,648	1,254	1,055	320	164	100	113	12,260
<i>Centrelink (1st review)</i>	2,913	2,483	2,082	933	925	275	121	69	95	9,896
<i>Child support</i>	591	444	522	277	111	42	32	28	13	2,060
<i>Paid parental leave</i>	71	104	44	44	19	3	11	3	5	304
Taxation and Commercial	269	210	185	67	39	2	3	4	12	791
<i>Taxation</i>	225	186	166	59	32	1	3	4	12	688
<i>Other</i>	44	24	19	8	7	1	0	0	0	103
Veterans' Appeals	47	25	50	20	13	2	7	1	1	166
TOTAL	14,016	12,318	6,131	3,762	2,477	575	732	253	773	41,037

^a These figures include applicants with addresses outside Australia and with no address recorded.

Table 3: Representation of parties (other than decision-makers) in applications finalised, 2022–23 – Number by representation type^a

DIVISION/CASELOAD	LEGAL REPRESENTATIVE	ADVOCATE OR AGENT^b	FRIEND, RELATIVE OR OTHER	SELF-REPRESENTED	TOTAL^c
Freedom of Information	27	6	5	38	76
General	1,622	237	343	2,268	4,470
<i>Australian citizenship</i>	108	58	106	303	575
<i>Centrelink (2nd review)</i>	69	53	148	1,007	1,277
<i>Visa-related decisions relating to character</i>	279	62	13	172	526
<i>Workers' compensation</i>	1,067	6	15	180	1,268
<i>Other</i>	99	58	61	606	824
Migration and Refugee	2,285	8,757	614	8,986	20,642
<i>Migration</i>	1,776	7,545	540	4,072	13,933
<i>Refugee</i>	509	1,212	74	4,914	6,709
National Disability Insurance Scheme	621	2,313	1,858	1,609	6,401
Security	5	0	0	3	8
Small Business Taxation	53	35	7	103	198
Social Services and Child Support	291	268	1,076	11,281	12,916
<i>Centrelink (1st review)</i>	169	262	1,009	7,584	9,024
<i>Child support</i>	120	6	42	3,504	3,672
<i>Paid parental leave</i>	2	0	25	193	220
Taxation and Commercial	264	76	24	156	520
<i>Taxation</i>	197	69	22	126	414
<i>Other</i>	67	7	2	30	106
Veterans' Appeals	56	35	7	82	180
TOTAL	5,224	11,727	3,934	24,526	45,411

^a These figures relate to representation status at the time the application was finalised.

^b This category includes accountants and financial advisors, disability advocates, migration agents, veterans' advocates, welfare advocates and other non-legal advocacy organisations.

^c A single application can involve more than one party other than the decision-maker and a single party may have more than one representative. As a result, the total is higher than the number of finalised applications.

Table 4: Outcomes of reviews – Proportion of applications in which the decision under review was changed, 2021–22 to 2022–23^a

DIVISION/CASELOAD	2021–22	2022–23
Freedom of Information	21%	36%
General	29%	29%
<i>Australian citizenship</i>	28%	23%
<i>Centrelink (2nd review)</i>	26%	28%
<i>Visa-related decisions relating to character</i>	38%	49%
<i>Workers' compensation</i>	34%	32%
<i>Other</i>	24%	11%
Migration and Refugee	31%	30%
<i>Migration</i>	40%	39%
<i>Refugee</i>	7%	11%
National Disability Insurance Scheme	58%	77%
Security	0%	29%
Small Business Taxation	48%	29%
Social Services and Child Support	21%	24%
<i>Centrelink (1st review)</i>	18%	22%
<i>Child support</i>	34%	35%
<i>Paid parental leave</i>	9%	10%
Taxation and Commercial	39%	35%
<i>Taxation</i>	41%	38%
<i>Other</i>	33%	25%
Veterans' Appeals	30%	31%
ALL AAT	30%	34%

^a The decision under review is treated as having been changed if the AAT varies or sets aside the decision or remits the matter to the decision-maker for reconsideration by way of a decision under section 43 of the Administrative Appeals Tribunal Act or section 349 or 415 of the Migration Act, or by way of a decision made in accordance with terms of agreement reached by the parties under section 34D or 42C of the Administrative Appeals Tribunal Act.

Table 5: Number of alternative dispute resolution processes, directions hearings and hearings, 2022–23

DIVISION	CONFERENCES ^a	CONCILIATIONS ^a	OTHER ADR PROCESSES ^{ab}	DIRECTIONS HEARINGS ^c	INTERLOCUTORY HEARINGS ^d	HEARINGS
Freedom of Information	30	2	0	28	28	16
General	4,065	327	8	1,283	473	922
Migration and Refugee						8,016
National Disability Insurance Scheme	9,067	699	1	1,237	233	93
Security	2	0	0	7	0	1
Small Business Taxation	83	30	166	83	3	24
Social Services and Child Support				360		7,023
Taxation and Commercial	171	65	21	327	45	46
Veterans' Appeals	335	7	0	76	13	33
TOTAL	13,753	1,130	196	3,401	795	16,174

^a The AAT holds alternative dispute resolution (ADR) processes in all divisions other than the Migration and Refugee, and Social Services and Child Support Divisions.

^b The other ADR processes are case appraisal, mediation and neutral evaluation.

^c The AAT holds directions hearings in all divisions other than the Migration and Refugee Division.

^d Interlocutory hearings are hearings listed in all divisions other than the Migration and Refugee Division and Social Services and Child Support Division in relation to the AAT's jurisdiction and applications for orders of the following kind: to extend the time to lodge an application for a review, to be joined as a party to a proceeding, to make a confidentiality order, to stay the operation or implementation of a decision under review, to dismiss an application or to reinstate an application.