



AAT Caseload Report

For the period 1 July 2023 to 31 March 2024

Division/Caseload	Lodgements	Finalisations	On hand at period end	Proportion of applications finalised within 12 months of lodgement	Median time to finalise (weeks) ¹	Proportion of applications in relation to which decision under review changed ²
Freedom of Information	76	88	154	66%	37	15%
General	3,019	3,019	2,645	75%	22	33%
Australian citizenship	402	364	286	80%	20	28%
Centrelink (2nd review)	841	810	640	83%	21	31%
Visa-related decisions relating to character	277	358	114	87%	11	56%
Workers' Compensation	987	939	1,269	59%	45	35%
Other	512	548	336	82%	12	15%
Migration & Refugee	18,301	15,206	57,702	30%	120	28%
Migration	10,394	8,989	15,847	34%	84	40%
Refugee	7,907	6,217	41,855	25%	209	11%
National Disability Insurance Scheme	2,857	3,082	2,613	77%	25	75%
Security	2	4	29	25%	90	0%
Small Business Taxation	173	261	593	63%	32	51%
Social Services & Child Support	6,612	8,063	2,037	>99%	17	29%
Centrelink (1st review)	5,168	6,458	1,405	>99%	15	28%
Child Support	1,316	1,412	595	>99%	20	37%
Paid Parental Leave	128	193	37	99%	20	17%
Taxation & Commercial	593	671	1,526	56%	43	35%
Taxation	507	569	1,425	53%	47	38%
Other	86	102	101	65%	31	18%
Veterans' Appeals	90	114	148	42%	57	29%
AAT	31,723	30,508	67,447	59%³	32	34%

¹Median time to finalise is measured in weeks from lodgement to finalisation.

²These figures relate to applications for review of decision and do not include other types of applications that may be made under the AAT Act or related legislation. The decision under review is treated as having been changed if the Tribunal varies or sets aside the decision or remits the matter to the decision-maker for reconsideration by way of a decision under section 43 of the *Administrative Appeals Tribunal Act 1975* (AAT Act) or section 349 or 415 of the *Migration Act 1958* or by way of a decision made in accordance with terms of agreement reached by the parties under section 34D or 42C of the AAT Act.

³The [Portfolio Budget Statement](#) for the AAT sets out a performance criterion target of 75% of applications finalised within 12 months of lodgement.

Note: This report has been produced for publication on the Administrative Appeals Tribunal (AAT) website. For re-publication or other use, please contact the Report.RequestsMailbox@aat.gov.au to discuss intended use and ensure the accurate representation and communication of these figures. Figures may vary slightly between reports due to data changes that may occur between when reports are run.